



SARDAR VALLABHBHAI PATEL EDUCATION SOCIETY'S  
**R. N. G. PATEL INSTITUTE OF TECHNOLOGY - RNGPIT**

(An Autonomous Institute u/s UGC Act 1956)

Approved by AICTE & affiliated to Gujarat Technological University

Bardoli - Navsari Road, At: Isroli (tadjore), Po: Afwa, Tal: Bardoli, Dist: Surat, Pin - 394620

Phone: 95129 00457, 95129 00458 • Email: Info@rngpit.ac.in • Website: www.rngpit.ac.in

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## Students Grievance Redressal Committee (SGRC)

(As per UGC Regulations, 2023)

### About SGRC

The Students Grievance Redressal Committee (SGRC) is constituted in accordance with the University Grants Commission (UGC) Regulations, 2023, to provide a fair, transparent, and time-bound mechanism for addressing student grievances at RNGPIT. The committee ensures that student concerns are resolved in a just and unbiased manner.

### Objectives of SGRC

- To provide a transparent and accessible platform for students to raise grievances.
- To ensure prompt and fair redressal of student complaints.
- To maintain harmony and a healthy academic environment on campus.
- To safeguard students' rights and interests.
- To comply with UGC Regulations, 2023, related to student grievance redressal.

### Functions of SGRC

- To receive, examine, and redress grievances submitted by students.
- To conduct inquiries into complaints, wherever necessary.
- To ensure confidentiality and impartiality during the grievance redressal process.
- To recommend corrective and preventive measures to the institute.
- To ensure that grievances are resolved within the stipulated time frame.

### Grievance Redressal Process (Online Mode)

#### 1. Submission of Complaint

Students are required to submit their grievance online by filling out the prescribed Google Form available at the following link:



<https://docs.google.com/forms/d/e/1FAIpQLSfRDKCpKuk8mnXkCfcTyOc1fQEo83Pdh-yctfGnGivuQVyaj8A/viewform>

**2. Access via Institute Website**

The grievance submission link is also available on the official institute website:

**www.rngpit.ac.in** under the Students Grievance Redressal Committee (SGRC) section.

**3. Acknowledgement**

Upon submission, the grievance will be acknowledged and forwarded to the SGRC for review.

**4. Review and Resolution**

The SGRC will examine the grievance, seek clarification if required, and take appropriate action.

**5. Time Frame for Resolution**

All grievances will be resolved within **15 days** from the date of receipt of the complaint.

**6. Communication of Decision**

The decision and action taken by the SGRC will be communicated to the concerned student through appropriate means.

**Ombudsperson:**

Name: Mr.Nevil Patel

Mobile: 9429859691

Email id nipatel@rngpit.ac.in

Mr. Nevil Patel, Office Superintendent, is appointed as the Ombudsperson for the Students Grievance Redressal Committee (SGRC) in accordance with UGC Regulations, 2023. He shall function independently to ensure fair, transparent, and time-bound redressal of student grievances.



## Student Grievances Readdressed Committee

Sr. No.	Name	Designation	Department	Contact No. & Email	Fax No.
1	Dr. L. B. Chaudhari	Chairperson	Director	Mo. 9898673451 Email: lbchaudhari@rngpit.ac.in	2622291411
2	Mr. Nevil Patel	Ombudsperson		Mo. 9429859691 Email: nipatel@rngpit.ac.in	
3	Dr. M. H. Mangrola	Head	Science & Hum.	Mo. 9426746135 Email: mh Mangrola@rngpit.ac.in	2622291411
4	Dr. K. B. Rathod	Head	Mechanical Engg.	Mo. 9426891653 Email: kbrathod@rngpit.ac.in	2622291411
5	Dr. H. P. Kohli	Head	Chemical Engg.	Mo. 9426760246 Email: hpkohli@rngpit.ac.in	2622291411
6	Dr. S. A. Shaikh	Head	Electrical Engg.	Mo. 9979145586 Email: sashaikh@rngpit.ac.in	2622291411
7	Dr. M. B. Desai	Head	Comp. Sci. & Engg.	Mo. 9426776969 Email: mbdesai@rngpit.ac.in	2622291411
8	Dr. K. M. Padhiar	Head	Civil Engg.	Mo. 9825964123 Email: kmpadhiar@rngpit.ac.in	2622291411
9	Mr. V. C. Joshi	I/C Head	Information Technology	Mo. 9510922936 Email: vcjoshi@rngpit.ac.in	2622291411
10	Dr. V. A. Naik	Head	Int. M. Sc.IT	Mo. 9725023487 Email: vanaik@rngpit.ac.in	2622291411
11	Dr. M. R. Pathak	Head	M.B.A.	Mo. 904192519 Email: mrpathak@rngpit.ac.in	2622291411
12	Mr. Laksh Mangukiya	Student Representative	Int. M. sc.IT	Mo. 8866895843 Email: lakshmangukiya4@gmail.com	***
13	Ms. Misha Mistry	Student Representative	CSE	Mo. 9023075591 Email: mishumistry25@gmail.com	

Prepared By:



Dr. Manish Pathak  
Head of MBA  
(Member of IQAC)  
RNGPIT

Verified By:



Prof. D.R Chaudhari  
Assistant Professor  
(Coordinator of IQAC)  
RNGPIT

Approved By



Dr. Latesh Chaudhari  
Director  
(Chairperson of IQAC)  
RNGPIT

